

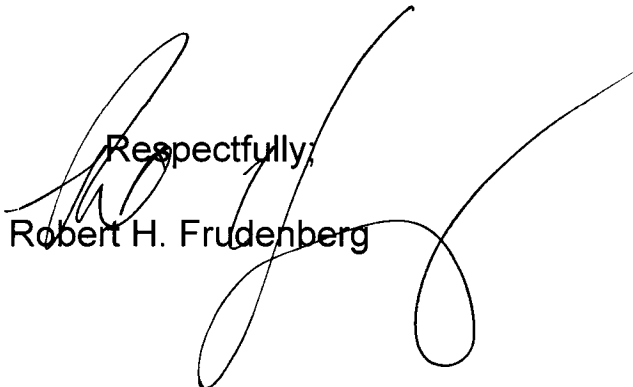
November 28, 2001
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Dear Sir,

It is most fortunate the Europeans are taking a more serious stand against Microsoft than the U.S.. I find that Microsoft has quashed most competition by requiring dealers to install no other operating system on new computers if they want to sell Windows.

Also, the proposed settlement of giving used computers to schools is preposterous. That is not a penalty. A penalty for a monopoly would be a breakup of major parts to allow competition to begin again. Microsoft should be required to release source code to developers so their products can work with windows OS and have no blue screens.

Respectfully,

Robert H. Frudenberg